Victoria Hansell

Property Manager

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Experience

I began my career as a Sales and Lettings Administrator back in 2007 with little experience or knowledge of property but learnt relatively quick and realised how much I thoroughly enjoyed it.

Within two years I became an Office Manager and then Property Manager, managing a portfolio of 60 residential properties and 17 HMOS. My knowledge of maintenance, insurance, tenant & landlord needs became top tier.

For four years I worked alongside charities such as St Mungo's, St Giles Trust and Shelter providing accommodation to vulnerable people, which I found to be rewarding and challenging.

I began working for Greater London Properties in November 2021 and have fallen into my role as Property Manager very quickly. The help, support, and the further training I've received since I started has been and is still ongoing. It is fantastic to work with such a close team of people who are all knowledgeable, motivating and helpful, plus extremely sociable!

I love working in Central London and the properties (and my clients) are all fantastic. I don't think I could ever get bored; no day is the same here and that's why I love it!

Why am I good at my job

I have always been an extremely organised and ambitious person, and this has helped me when it came to the next steps in my career. I am a good communicator and can juggle multiple tasks which definitely helps with this role. In addition, my detailed and organised approach to project management ensures I can stay on top of the everyday jobs whilst dealing with the emergencies which can come at any time!

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"It was such a relief to meet Vicky at our new property on our move day. She patiently talked through all the appliances and gave me all the information I needed for my new apartment and who to contact if there was an emergency. She was professional friendly and extremely informative. Thank you for making the move in process much simpler."

Tenant